

Memorial Park, Side Street | Gladstone, QLD 4680 (PO Box 982)

# Gladstone Netball Association (GNA) Social Media – Policy

#### Effective Date: 17.06.2025 Reviewed By: GNA Executive

#### 1. Purpose

This policy establishes guidelines for the appropriate use of social media by Association members, players, coaches, officials, and volunteers to protect the Association reputation and maintain a positive online presence.

#### 2. Scope

This policy applies to all official and personal social media activity related to the Association, including platforms such as Facebook, Instagram, Twitter, TikTok, and any Association-managed websites or forums.

#### 3. Acceptable Use

- **Professionalism:** Association-related content must be respectful, inclusive, and aligned with Association values.
- Accuracy: Information shared about the Association, fixtures, results, and events must be factually correct.
- **Confidentiality:** Personal or sensitive Association matters must not be disclosed publicly.
- **Respect:** No bullying, harassment, discrimination, or inappropriate language or images are allowed.

## 4. Official Association Accounts

- Only authorized personnel may post on official Association accounts.
- Posts must promote Association events, achievements, and community engagement in a **positive** manner.
- Official statements, responses to controversies, or disputes must be approved by the **Association executive committee** before publication.

## 5. Personal Social Media Use

- Members may post about their involvement in the Association but must adhere to this policy.
- Personal opinions must not be presented as official Association positions.
- Members must avoid commenting negatively on teammates, officials, opposing teams, or governing bodies.
- Sharing game footage or images must comply with league and Association privacy regulations.



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#### 6. Responding to Issues Online

- If negative or inappropriate content appears online involving the Association, members must **not engage** publicly.
- Issues must be reported to the **Association social media coordinator** or executive committee for resolution.
- Any formal responses will be issued by **authorized representatives** only.

#### 7. Breach of Policy

- Violations of this policy may result in **warnings**, **suspension**, **or disciplinary action**, including removal from the Association.
- Severe cases may be escalated to legal authorities or governing sports bodies if necessary.